Small Business service contract proposal.

For many small and medium sized businesses maintaining their IT infrastructure internally can be a real head-ache. By outsourcing your IT Support and Computer Support to SA Computers you can focus on what you do best and leave our team of IT Engineers to manage your systems for you.

Unlimited Remote Support

That's right, you didn't read it wrong. Into the price of your new support contract you will get **unlimited remote support** on your computer's, laptops and servers – as long as your broadband is working, and we can get access there are no additional labor charges for **remote support – EVER!**

Simple Pricing

For the price of R2100.00 ex Vat *(Max 5 Pc additional PC additional PC @ R210/PC)* per month you will get the following service once a week on a prearranged time and day we will visit your site and perform the following tasks.

- Backup all PC (We supply the backup device)
- Online server backup first 10gig free
- Check Updates are installed
- Check antivirus is up to date(We supply the Antivirus software for the contract period)
- Backup all user emails and contacts
- General health check on PC
- Free webhosting

We have already mentioned our **unlimited remote support** (Which includes emailed questions, telephone and our remote technical service) however should you require an engineer to visit the premises to install new systems, or to perform more in-depth computer repairs or maintenance then you get a 15% discount off our standard pricing of R420.00 / hour ex Vat.

Increased Productivity

Poor IT Support will cost you money in the long run. By reducing the amount of time employees spend 'battling' with poorly implemented IT, SA Computer IT Support can free up staff to work on your businesses. This means less downtime, less wasted employee hours and more time doing what you do best! Whenever there is an issue, pick up the phone or drop us an email and we will attend to your needs!

Pro Active IT Security

Keeping abreast of the latest security concerns is a full time job and many small businesses do not have the time or resources to ensure they are fully protected. By outsourcing your IT Support to SA Computers you can be sure that a team of experts are continually assessing your security needs at all times. If you have a server our team of IT support Engineers will manage any security patches and updates remotely so you know you are always up to date!

Get Started!

Our IT Support contracts start from as little as R70.00 a day and unlike other companies – we support almost everything even if we did not provide it (and we will also call 3rd party companies such as Telkom on your behalf). SO what are you waiting for? Get in touch and find out how we can help!

Contact Marius on 083 412-1919
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